

CREW360 Continuous Improvement Team #4



An internal survey was sent out in 2023 and found that 38% of employees said “risks are overlooked to get the work done”, with 26% stating they “have problems obtaining support for the correction of hazardous conditions”. The fourth CIT group set to address these issues by creating Risk Tolerance and Hazard Recognition trainings to be taken by all Stacy Witbeck employees.

Objectives of Risk Tolerance and Hazard Recognition Training

- Educate the workforce on the organization’s expectations regarding overlooking risk to get the job done.
- Better equip the workforce to recognize hazards by Proactive & Preventive Thinking.
- Understand Risk Tolerance and the factors affecting individual risk tolerance.
- Ensure employee participation in critical safety processes – Job Hazard Analysis (JHA), Construction Work Plan (CWP).

Summary of Improvements

- Improved communication regarding our expectations of never taking unacceptable risks.
- Improved training on Risk, Risk Tolerance and Hazard Recognition.
- Increased employee input into processes such as CWPs, JHAs, and START Cards)
- Specific improvements to processes and reports to support Risk Reduction and Identification.
- Empower employees to identify and commit to at least one action they will take to positively influence controlling risk.
- Identify a risk that you might normally tolerate and commit to not tolerating that risk today.
- Take the time to ask “What if?” to identify changing conditions and potential hazards.
- Know that it's 100% OK, and encouraged, to ask your leader and each other “What if?” questions.
- Revise your JHA, as needed.
- Speak Up if you have any concerns.
- Listen Up if someone is expressing a concern.
- Know you are empowered to “Stop the Job” if you have concerns.



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