

CREW360 Continuous Improvement Team #2



CREW360 continued empowering employees and equipping leaders to advance our safety culture to the highest sustainable level, with the second CIT group creating six criteria for safety excellence. This team was again comprised of all levels of employees from Laborers, Operators, Carpenters, to Project Engineers from across the country.

This team's focus was having employees actively participate in safety (one of the six criteria) by improving our Daily Briefings. This includes craft employees participating in every shift's start-up discussion, discussing specific tasks and associated hazards for each employee, and revisiting the plan in a mid-shift review.

Morning briefing changes created by CI Team #2

Briefings now get into more specifics, including scopes and tasks, assigned duties, and associated time requirements.

- Conducted at start of each shift, when an employee joins later in the shift, and any time a significant change occurs.
- Held as close to the work area as possible.
- Ensure tasks, hazards and controls are included in the Job Hazard Analysis (JHA).
- Expect and encourage engagement from crew/team.
- Includes active participation by all team members.
- Quality briefing facilitation, with a trained facilitator monitoring communication, body language, and voice tone.
- All briefing end with a confirmation that everyone is good to go!
- Mid-shift review conducted to review and reinforce learnings from morning briefing.
Location, time, and discussion of Mid-Shift review must be documented
- The documentation should be dynamic and not always the same. It's NOT simply checking a box.
- START Card tool allows you to adapt and capture any changes like scope, weather, conditions, and new crews or equipment in area, with proper housekeeping conducted throughout the shift.
- Briefings are being measured and feedback is provided on a periodic basis to the facilitator.



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